

Quality Policy

We provide a range of services, including consulting, onboarding and helpdesk.

We will grow our business by taking care to identify and consistently meet the needs and requirements of our customers and other interested parties. We aim to achieve high levels of customer satisfaction within a commercially successful operation that maintains legal compliance and offers a satisfying place to work.

We believe that the key to success in this regard is our management system - which is based on the international quality standard - ISO 9001:2015. Our system ensures that effective controls are consistently applied to our work processes and provides a record of our quality-related activities.

We are committed to maintaining, and continually improving this system. All employees and suppliers are invited and expected to share in this commitment. We have allocated sufficient resources to ensure that quality remains at the heart of our business.

We are also committed to implementing good ESG (Environmental, Social, and Governance) practice based on relevant standards such as ISO 14001 (Environment), ISO 26000 (Social Responsibility), ISO 27001 (Information Security), ISO 37000 (Governance of Organizations), and ISO 45001 (Occupational Health & Safety).

This policy and our management system will be regularly reviewed by senior management to ensure continued effectiveness and improvement.



Ricky Patten
business owner
8th July 2023