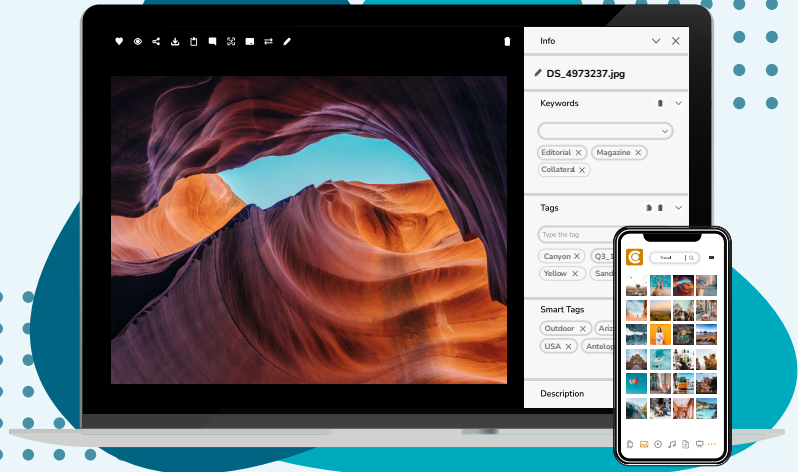# Application Accessibility Statement

## Overview

Many government agencies, universities, etc. require software to take measures to be accessible for users with disabilities. Canto is committed to making our products accessible to all users and improving the user experience for everyone. We review accessibility standards regularly and consider accessibility guidelines throughout our product development process.

The **Web Content Accessibility Guidelines (WCAG)** defines standards for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

## Canto's Accessibility Status

### WCAG Compliance

Canto's web applications are partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Below is a description of known limitations and solutions.

- **Identify input purpose:** Not all form fields in Canto have predefined taxonomy of definitions for purpose. Canto uses a custom set of field variable names that aren't in full compliance with WCAG 2.1 AA standards.

- **Text and non-text contrast:** Not all of Canto's default colors conform to a high enough contrast ratio to meet the needs of visually impaired users. Insufficient contrast can also occur when customers use custom brand colors instead of Canto's default colors.

- **Reflow:** When zooming beyond 200%, Canto is inconsistent with reflow practices from page to page.

- **Text spacing:** Some text spacing may be more difficult for users to discern characters.

- **Mobile interfaces:** At this time, mobile interfaces are not evaluated for compliance.

- **Support, marketing, emails, attachments, & other non-DAM UIs:** At this time, these properties and other properties outside the core DAM UI are not evaluated for compliance.

Canto is continually striving to improve our platform over time to conform to as many WCAG 2.1 level AA standards as possible. Canto plans to address some of the known limitations, particularly default color scheme, and spacing of page elements, as part of our ongoing platform redesign. This will begin with the main library views and will expand to other areas of the platform over time.

# Technical specifications

Canto's accessibility relies on the following technologies to work with your web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

# Assessment approach

Canto assesses accessibility through multiple approaches:

- Self-evaluation
- External evaluation (Initial WCAG evaluation conducted using a third-party user experience agency)
- Regular automated testing with Site Improve (**https://www.siteimprove.com/**)

# Compatibility with browsers and assistive technology

Canto web applications are designed to be compatible with all current versions of Chrome,

Firefox, Safari and Edge browsers running on current operating systems using widely distributed assistive technologies.

Canto is not fully compatible with browsers or operating systems older than two major versions. Users accessing Canto on older versions may experience additional accessibility issues.

# Submitting inquiries

To submit formal questions, requests or concerns, please get in touch with the Canto support team: **https://support.canto.com/hc/en-us/requests/new**